



STATEMENT – MARCH 30, 2018

Blueclinic.co.uk (operated and managed by Blueclinic Ltd) is an eHealth service website and explicitly *not* an online doctor, online pharmacy or Internet pharmacy. Blueclinic provides only general information on health, medical conditions, possible solutions and products for erectile dysfunction; it does not provide medical advice or treatment in any form. The contents of the website are also provided for information purposes only, and should in no way be construed as medical advice. Blueclinic cannot and does not make any medical diagnoses or prescribe any form of medication.

A customer seeking treatment involving medication may ask Blueclinic to help facilitate this. He first authorises Blueclinic, at his own expense and entirely at his own risk, to arrange an online consultation with an independent doctor. Blueclinic then puts the customer in touch with a doctor, but has no involvement whatsoever in the subsequent consultation and/or any medical advice provided. For the online consultation, the customer completes a medical questionnaire. The doctor uses this, and possibly also further questions put directly to the customer, to make a diagnosis.

The doctor to whom the customer is referred by Blueclinic acts entirely independently, without any involvement by or with Blueclinic. He or she has no contractual relationship of any kind with Blueclinic, be that as an employee or subcontractor, by secondment, partnership or in any other form. Blueclinic itself does not have a medical director, does not employ or train any medical personnel and does not undertake any form of medical consultation. The doctor concerned operates as an independent provider of regulated activities, and as such remains fully, solely and personally responsible for his or her professional practice. Blueclinic is in no way liable for the quality or safety of the doctor's work. The Blueclinic service does not constitute triage and is not responsive. In urgent situations, the customer should always contact his own GP or another appropriate medical practitioner.

If the independent doctor approves the treatment requested by the customer, any prescription he or she writes is submitted to an independent pharmacy. This dispenses the requested and/or prescribed medication in the customer's name, sells it personally to him, on his own account and entirely at his own risk, and supplies it in a safe, fast and discreet manner. Blueclinic does not itself dispense, sell or supply any product, medical or otherwise; it provides only a facilitating service in that it requests the



pharmacy to sell and supply duly prescribed medication directly to the customer, on his own account and at his own risk. The pharmacy concerned operates as an independent provider of regulated activities, and as such remains fully and solely responsible for its professional practice. Blueclinic is in no way liable for the quality or safety of the pharmacy's work.

Blueclinic does not provide any medical treatment or give any medical advice. The services it offers are purely non-medical, in that it only facilitates contact between the customer and a doctor and/or pharmacy. Blueclinic is therefore not a listed healthcare professional, does not undertake any regulated activities and is not required to register with the Care Quality Commission (CQC) under the Health and Social Care Act 2008 as it falls outside the official scope of registration.

QUESTIONS AND ANSWERS (Q&A)

1. Is Blueclinic a healthcare professional?

No. Blueclinic is only an eHealth service website and explicitly *not* an online doctor, online pharmacy or Internet pharmacy. The services it offers are purely non-medical, in that it only facilitates contact between you and an independent doctor and/or pharmacy. Blueclinic itself does not provide any medical treatment or give any medical advice.

2. Does Blueclinic provide regulated activities?

No. Blueclinic only facilitates contact between its customers and independent doctors and/or pharmacies. As such, it does not provide any regulated activity as listed in Schedule 1 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

3. Is Blueclinic registered with the CQC?

Blueclinic is an eHealth service website and explicitly *not* an online doctor, online pharmacy or Internet pharmacy. It does not provide any medical treatment or give any medical advice.

Blueclinic is therefore not a so-called listed healthcare professional, does not undertake any regulated activities and is not required to register with the Care Quality Commission (CQC) under the Health and Social Care Act 2008 as it falls outside the official scope of registration. So Blueclinic is not registered with the CQC. Naturally, any independent doctor with whom we put a customer in touch is fully registered with the relevant authorities in the UK.